

Although I was aware of a backup service for individual PCs, I had not encountered anything as sophisticated or robust as this model. By automating the backup of our vital data, VBAK has enabled us to focus our valuable IT resource much more productively.

Source: Mike Hirden, IT Director, Legg Mason Investors plc

Supported platforms and applications

VBAK offers automated backup for distributed network environments (Intel based PCs, laptops and servers) and supports the following:

- Microsoft Windows 95,98,NT and 2000 op/systems
- Novell NetWare
- Microsoft Exchange Server
- Microsoft SQL Server
- Lotus Notes/Domino Server on Microsoft Windows NT
- Oracle

Customer profile

VBAK is ideal for companies or divisions of organisations with:

- Mission critical or high value data
- Data volumes of between 50GB - 1TB*
- Remote/distributed offices and mobile laptop users
- An existing backup solution which is time consuming, complex or problematic

*Or higher, subject to technical survey

Key features and benefits

- Data stored on dedicated disk
 - Rapid online retrieval of files**
- Agentless software
 - No added expense or complexity to servers**
- Supports DR planning
 - Data can be quickly restored to any UK site**
- Advanced data compression
 - Costs saved by less data being stored**
- Quick and easy user interface
 - Frees up IT staff time to concentrate on more productive tasks**
- Predictable costs and fully scalable solution
 - Pay per usage model with capacity for growth in data volumes**
- Service Level Agreement
 - Full 24 hour support and monitoring of service**



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VBAK
Data security has never been more important

VBAK provides the ideal situation, we don't have to worry about backups any more. The VBAK restore is a helpful feature in providing a quick and reliable data retrieval service for our internal customers.

Source: Simon Stephenson, Superdrug Stores plc

What is VBAK?

Many companies still trust the backup of their most vital resource - data - to a fragmented and often ineffective policy of distributed tape devices and manual routines.

The operational and financial implications of losing data could be catastrophic to your organisation. Yet too few companies have an effective backup and restore solution to support their mission-critical information, in the event of data loss.

VBAK from InTechnology is a fully automated backup service, offering secure offsite data backup and instant online restoration. For desktop PCs, laptops, file servers and application and database servers, VBAK provides:

- Centralised and automated backup scheduling
- Encrypted data sent securely and immediately offsite
- Data held on dedicated disk for rapid restoration, with an additional copy on tape
- A cost-effective solution with a pay per usage model

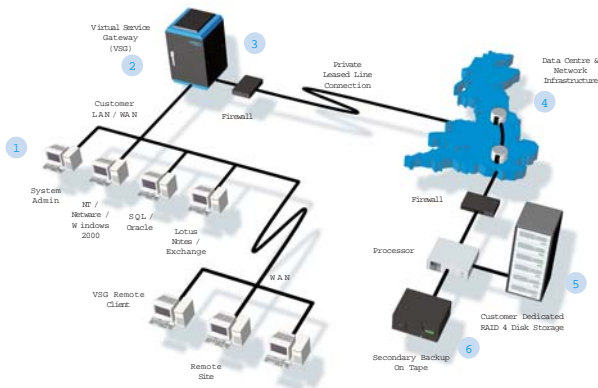
Why VBAK?

As the new industry standard for backup of distributed data, VBAK gives IT professionals more time to spend on more productive tasks, because it removes many of the manual backup and restore procedures.

VBAK is designed to save your business time, money and a lot of hassle. It helps your organisation achieve compliance with the Data Protection Act (1998) and the Turnbull Report (1999), which require businesses to have reliable data security.

VBAK also improves the integrity of your data security policy and is ideal for business continuity planning. Whatever happens, you can be confident that your data is safe and secure.

- 1 VBAK administration software installed
- 2 VSG installed on your network and automated schedule established
- 3 Data encrypted and compressed by VSG prior to off site transfer
- 4 Data is transferred offsite to a remote Data Centre via a secure private network
- 5 Data held on disk for rapid online recovery
- 6 Data backed up to tape providing 2nd of fsite copy



How does VBAK work?

During a specified backup window, customer data is transferred to the Virtual Service Gateway (VSG), a backup device, where it is compressed and encrypted.

The backup data is then transported offsite via a dedicated private network connection to a highly secure Data Centre. Your network is protected by firewalls on the VSG and at the Data Centre.

Encrypted data is held offsite on dedicated disk, from where it can be restored quickly and easily.

A further copy is held on tape, which is then taken to a secure offsite storage location, to further guarantee that in any event your data can be restored.

Individual files can be restored online quickly and easily from your Systems Administration console using the VBAK user interface.

In the event of a major data loss or site disaster, the backup data can be transported to a nominated disaster recovery site and restored from disk at LAN speeds.