

## Ensure your business data is properly protected

### Overview

VBAK Lite lets you protect and secure your vital business data at an affordable price.

If your vital data is stored on computer and /or you need to conform with the latest legislative recommendations then VBAK lite offers a reliable means of backing up your data.

VBAK Lite is ideal if you dont have dedicated IT staff or find implementing your back-up policy difficult or ineffective.

### Customer Profile

VBAK Lite is typically suitable for types of businesses where data loss would severely impact operations ie

- Solicitors
- Estate agents
- Retailers
- Accountants
- Financial Advisors
- Wholesalers
- Architects
- General Practitioner's

### Service Description

VBAK Lite provides automated backup of data for desktop PCs, laptops, file servers and application/database servers with secure offsite storage and immediate online restoration of data.

When the backup occurs, data is transferred immediately offsite via a private telecommunications link, where it is then stored in a secure Data Centre facility.

To restore data the user simply connects to the service, selects the appropriate file and restores it down the line.

The service provides the option of either a low cost ADSL circuit suitable for companies with relatively small amounts of data, or a higher capacity dedicated leased line connection.

The service is fully managed with charging based on a simple monthly fee per GByte stored.

### Features and Benefits

Significantly more reliable than manual methods - removes human error,tape corruption and ensures vital data is copied of fsite every day.

Reduces cost - frees up staff resource to concentrate on business issues and removes the need to buy expensive equipment.

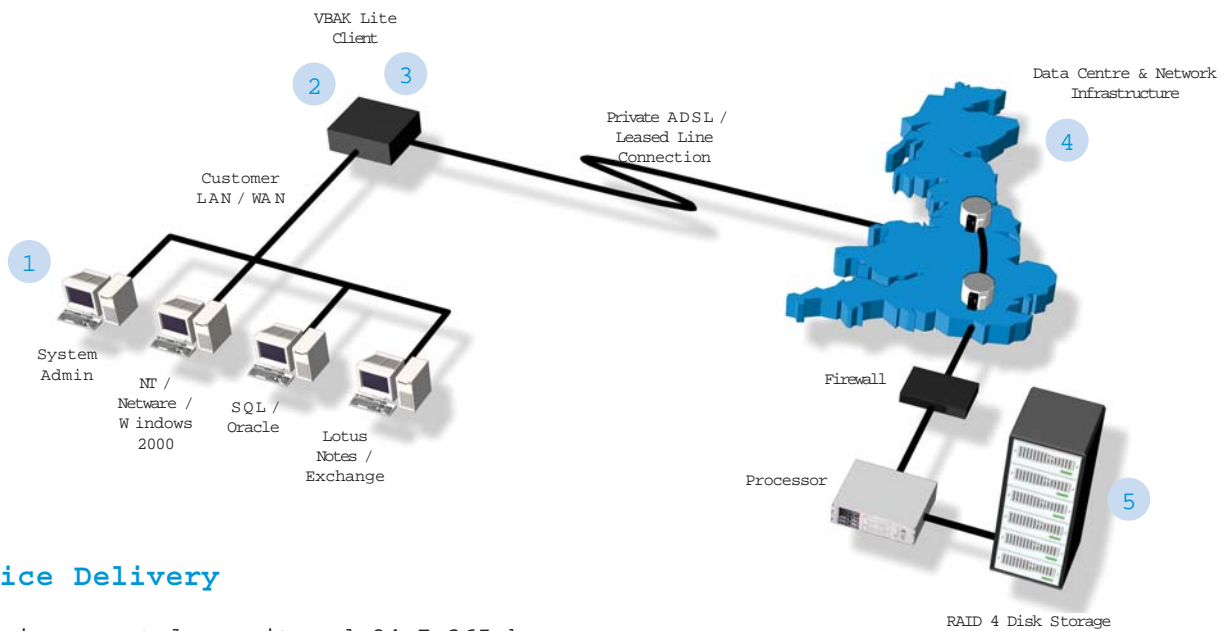
Customers can perform regular online data restores, allowing them to test the integrity of their data at any time.

Where there are multiple copies of data, VBAK Lite ensures only one copy is taken, thereby reducing the amount of data stored and the cost of the service.

An easy to use interface simplifies the backup and recovery process and provides detailed information about scheduled operations.

Connectivity can be upgraded so the service can be scaled to accommodate significant growth in data volumes.

- 1 VBAK Lite administration software installed
- 2 VBAK Lite Client with modem/router installed on your network and automated schedules established
- 3 Data encrypted and compressed by VBAK Lite Client
- 4 Data is transferred of fsite to a remote Data Centre via a secure private network
- 5 Data held on disk for rapid online recovery



## Service Delivery

- Service remotely monitored 24x7x365 by Management Centre, alerts provided if errors occur.
- Training provided at installation to ensure effective operation of the service by your personnel.

- All restores are done online however larger amounts of data or disaster recoveries may require the use of a Portable Data Restore, where data is downloaded at the data centre and brought to site.

## Supported platforms and applications

- Microsoft Windows 95, 98, NT and 2000
- Novell NetWare
- Microsoft Exchange Server
- Microsoft SQL Server
- Lotus Notes/Domino Server (on Microsoft Windows NT)
- Oracle 8.16 and 8.17

## Telecommunications

There are two options which allow the secure transfer of data offsite, these are dependant on how much data a company holds, i.e:

ADSL connection for data volumes of between 5GB - 70GB

2mb leased line for data volumes of between 50GB - 300GB

NB: Restores by portable disk are chargeable. Set up time over 4 hours will be chargeable.